El Paso HMIS
Steering Committee Meeting
"The More You Know"

May 2023
epchomeless.org

What Will Be Covered?

- Clarity Feature Update – May 2023

- HUD HMIS Data Standards Update

- Data Standard Changes…So Far

- Conclusion/Questions

Clarity Update-May 2023

- May 2023 update will be live on May 22, 2023.
- Update includes an option to add Pronouns to the Client Profile

New Update Coming Soon!

Clarity Human Services: May 2023 Feature Updates

Release Schedule:

- **All Training Sites:** Monday, May 8, 2023

- **All Production Sites:** Monday, May 22, 2023

Clarity Update-Pronouns Field

- A new **Pronouns** field is available for System Administrators to add to the [Client Profile screen](#) if desired.
- The Pronouns to be used are below:

  - "She/Her/Hers"
  - "He/Him/His"
  - "They/Them/Theirs"
  - "Manual Entry" (Users can manually enter custom pronouns for clients)
  - "Client doesn't know"
  - "Client refused"
  - "Data not collected"

  Keep in mind that this is NOT a requirement by HUD Data Standards and will not affect reporting. This is <u>OPTIONAL</u> for our community.

Clarity Update-Pronouns Field

- If a user enters pronouns for a client, the pronouns will appear in parentheses after the client name in all locations throughout the system where the client name is displayed. If the client has an alias, the pronouns will appear first, followed by the alias. Any user with permission to view client names will be able to see the pronouns.

Note: No pronouns will be displayed for the client if any one of these conditions is true:

- The Pronouns field has not been added to the Client Profile screen.
- The value for the Pronouns field is "Select," "Client doesn't know," "Client refused," or "Data not collected."
- The user selects "Manual Entry" for the Pronouns field but does not enter any text in the Pronouns Manual Entry field.

Clarity Update-Pronouns Field

- The Pronouns field will be added under Ethnicity for users to choose.
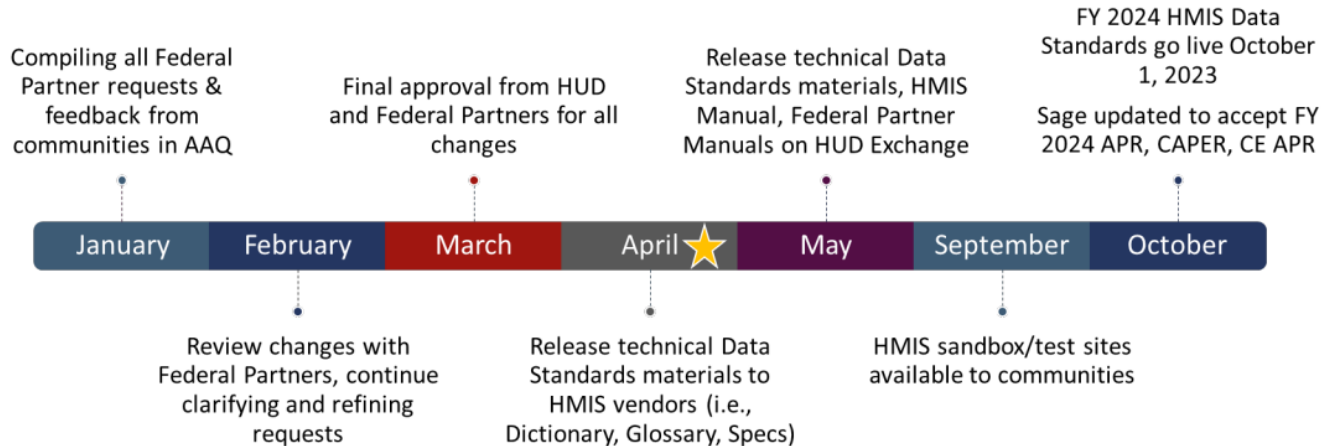- Below is what it will look like when a user chooses "Manual Entry".

If **Pronouns Manual Entry** is added to the profile screen, System Administrators may set up a Display Constraint if desired so that **Pronouns Manual Entry** will only appear on the screen if the user selects "Manual Entry" for the **Pronouns** field.

Lets Talk About It!

HUD HMIS Data Standards 2024

- This is the current timeline for the new HUD HMIS Data Standards to go live Oct 1st, 2023.
- HUD has just released the HUD Data Standards Manual in the HUD Exchange!

FY 2024 HMIS Data Standards

Compiling all Federal Partner requests & feedback from communities in AAQ

Final approval from HUD and Federal Partners for all changes

Release technical Data Standards materials, HMIS Manual, Federal Partner Manuals on HUD Exchange

FY 2024 HMIS Data Standards go live October 1, 2023

Sage updated to accept FY 2024 APR, CAPER, CE APR

| January | February | March | April ⭐ | May | September | October |

Review changes with Federal Partners, continue clarifying and refining requests

Release technical Data Standards materials to HMIS vendors (i.e., Dictionary, Glossary, Specs)

HMIS sandbox/test sites available to communities

Data Standard Changes

- Project Descriptor Data Elements Response Option Updates

    - Changed "domestic violence victims" to "domestic violence survivors" in enrollment screen.

    - Add ESG RUSH and Unsheltered/Rural NOFO to funding source options for project setup. Remove Rural Housing Stability Program (None currently in El Paso CoC TX-603)

Project Information Change

Header	Instruction
Element Name	Project Information
Field 1 & Response	Project ID – auto generate
Field 2 & Response	Project Name
Field 3 & Response	Operating Start Date
Field 4 & Response	Operating End Date
Field 5 & Response	Continuum Project
0	No
1	Yes
Field 6 & Responses	Project Type
1	Emergency Shelter - Entry Exit
2	Transitional Housing
3	PH - Permanent Supportive Housing (disability required for entry)
4	Street Outreach
5	RETIRED
6	Services Only
7	Other
8	Safe Haven
9	PH – Housing Only
10	PH – Housing with Services (no disability required for entry)
11	Day Shelter
12	Homelessness Prevention
13	PH - Rapid Re-Housing
14	Coordinated Entry
15	Emergency Shelter - Night-by-Night

- Emergency Shelter programs who used either Entry/Exit or Night by Night for attendance was one project type.

- Now they will be two separate project types.

Rapid Re-Housing project

- When a new RRH program is built for your agency, you will have to let us know what sub type it will be.
- Whether you have a Services Only type subtype, or if you have a Housing With or Without Services.

Dependent A – Dependent to Field 6 & Response 13	If PH- Rapid Re-housing, identify sub type
1	RRH: Services Only
2	RRH: Housing with or without services
Dependent B – Dependent to Field 6 & Response 6 or Dependent A = 2	If Services Only for "Project Type" or RRH: Services Only subtype, Affiliated with a residential project
0	No
1	Yes
Dependent C – Dependent to Dependent B & Response 1	If Yes for "Affiliated with a residential project" Project ID(s) of residential project(s) affiliated with SSO or RRH: Services Only project

Retired Data Elements

- The following elements will be retired from all HMIS systems.
- This does not mean they are going away, they are being mapped with other elements.

- 3.05 Ethnicity

- 4.19 Coordinated Entry Assessment

- 4.20 Coordinated Entry Event

- Ethnicity is merging with Race
- Coordinated Entry Assessment and Events will be mapped into a new element.
- More information will be given in the later months.

Race & Ethnicity

- Race and ethnicity will now be joined together as one element.
- You will be able to choose one or multiple if needed.

Header	Instruction
Element Name	Race and Ethnicity
Field 1 & Responses	Race and Ethnicity (as many as are applicable)
1	American Indian, Alaska Native, or Indigenous
2	Asian or Asian American
3	Black, African American, or African
6	Hispanic/Latina/e/o
7	Middle Eastern or North African
4	Native Hawaiian or Pacific Islander
5	White
8	Client doesn't know
9	Client prefers not to answer
99	Data not collected
Field 2 & Response	Additional Race and Ethnicity Detail
	[Text]

New to the field:

- Hispanic/Latina/e/o: Latinx used by younger generation but now changed as Latine. (Neutrality)
- Middle Eastern or North African
- Additional Race & Ethnicity (User enters)

Gender

- The Gender section will update with specific genders as their own answer.
- You will still be able to manually enter an answer if one is not listed.

Header	Instruction
Element Name	Gender
Field 1 & Responses	Gender (as many as are applicable)
0	Woman (Girl, if child)
1	Man (Boy, if child)
2	Culturally Specific Identity (e.g., Two-Spirit)
5	Transgender
4	Non-Binary
6	Questioning
3	Different Identity
8	Client doesn't know
9	Client prefers not to answer
99	Data not collected
Dependent A – Dependent to Field 1 Response 3	If Different Identity, Please specify [Text]

Updated Data Elements

- Replaced "Client refused" with "Client prefers not to answer" in all elements
- 3.01 Name
  - Change data collection instructions to indicate "legal name" not required unless required by a funder
- 3.02 Social Security Number
  - Data collection instruction change for HUD CoC and ESG programs. Only last 4 digits required to be collected.
- 3.07 Veteran Status
  - Definition specifics taken out of Data Standards Manual – directed to VA Data Guide for current legal definition
- Health Insurance response "Veteran's Administration (VA) Medical Services" changed to "Veteran's Health Administration (VHA)"

Living Situations

- When choosing Rental By Client, with Housing Subsidy, the system will now ask you to identify what Rental Subsidy Type.

Header	Permanent Housing situation (401 -499)			
422	Staying or living with family, permanent tenure			X
423	Staying or living with friends, permanent tenure			X
426	Moved from one HOPWA funded project to HOPWA PH			X
410	Rental by client, no ongoing housing subsidy	X	X	X
435	Rental By Client, with housing subsidy	X	X	X
421	Owned by client, with ongoing housing subsidy	X	X	X
411	Owned by client, no ongoing housing subsidy	X	X	X
Header	Other (1-99)			
30	No exit interview completed			X
17	Other		X	X
24	Deceased			X
37	Worker unable to determine		X	
8	Client doesn't know	X	X	X
9	Client prefers not to answer	X	X	X
99	Data not collected	X	X	X

Dependent A – Dependent to Field 1 Response 435	Rental Subsidy Type	X	X	X
428	GPD TIP housing subsidy	X	X	X
419	VASH housing subsidy	X	X	X
431	RRH or equivalent subsidy	X	X	X
433	HCV voucher (tenant or project based) (not dedicated)	X	X	X
434	Public housing unit	X	X	X
420	Rental by client, with other ongoing housing subsidy	X	X	X
436	Family Unification Program Voucher (FUP)	X	X	X
437	Foster Youth to Independence Initiative (FYI)	X	X	X
438	Permanent Supportive Housing	X	X	X
439	Other permanent housing dedicated for formerly homeless persons	X	X	X

Prior Living Situation

- The "Approximate Date Homelessness Started" was confusing a lot of HMIS users, so HUD made an update to clarify.

- It will now say " Approximate Date <u>This Episode of</u> Homelessness Started".

Field 3 & Responses	Approximate date this episode of homelessness started: (date) [date field]

- This field will not change, just the wording of the question on the enrollment screen.

Federal Partner Program Elements

- CoC PSH projects – **collect** Sexual Orientation
- Services Provided response of "Substance <u>abuse disorder</u> services/treatment" **changed** to "Substance <u>use</u> services/treatment"
- Medical Assistance – **removed** the "Receiving Public HIV/AIDS Medical Assistance" response.
- **Changed** responses "client went to jail/prison" and "client died" to "jail/prison" and "deceased"
- RHY elements in general – **changed** "youth" to "client"
- **Changed** "Post-natal care for mother" to "Post-natal care for client (person who gave birth)"
- Wellbeing, Worst Housing Situation and Last Permeant Address elements will be retired.

Translation Assistance

- Translation Assistance will need to be captured for all HUD: CoC, ESG and HOPWA programs. This will only be captured for the Head of Household.

Field 1 & Response	Translation Assistance Needed
0	No
1	Yes
8	Client Doesn't Know
9	Client Prefers Not to Answer
99	Data Not Collected
Dependent A – Dependent to Field 1 response 1	Preferred Language(s)
1-20	See Appendix B
21	Different Preferred Language
8	Client Doesn't Know
9	Client Prefers Not to Answer
99	Data Not Collected
Dependent B – Dependent to Dependent A response 21	If Different Preferred Language, please specify [Text]
Element Type	Program Specific
Funder: Program-Component	HUD: CoC – Collection required for all components HUD: ESG – Collection required for all components HUD: HOPWA – Collection required for all components
Project Type Applicability	All Project Types
Data Collected About	Head of Household
Collection Point	Project Start

We will be able to choose up to 20 languages for this section.

If one isn't listed, you can also manually enter it under "Different Preferred Language".

VA Element Changes

- Space Force will be added as a branch of Military
- "Extended Shallow Subsidy" will now change to "Shallow Subsidy".

Header	Instruction
Element Name	Financial Assistance – SSVF
Field 1 & Response	Start Date of Financial Assistance [date field]
Field 2 & Response	Financial Assistance Amount (amount)
Field 3 & Responses	Financial Assistance Type
1	Rental assistance
4	Utility fee payment assistance
2	Security deposit
3	Utility deposit
5	Moving costs
8	Transportation services: tokens/vouchers
9	Transportation services : vehicle repair/maintenance
10	Child Care
12	General housing stability assistance
14	Emergency housing assistance
15	Shallow Subsidy Financial Assistance
16	Food assistance
17	Landlord Incentive
18	Client Incentive
Field 4 & Response	End Date of Financial Assistance [date field]

- There is now going to be a start and end date on this particular element.
- A couple of options added, the "landlord incentive" and "client incentive".
- Percentage of AMI now has more Categories.

Household Income as a Percentage of AMI
30% or less
31% to 50%
51% to 80%
81% or greater

SSVF HP Element Changes

- Language changes to "HP Targeting Criteria" questions.

Instead Of:		Changed To:
"History of literal homelessness"	→	"Past experience of homelessness (Street/Shelter/Transitional Housing)"
"Head of Household is not a current leaseholder"	→	"Head of Household is not current leaseholder/renter of unit"
"Head of Household (HoH) never been a leaseholder"	→	"Head of Household has never been a leaseholder/renter of unit"
Single parent household with minor child(ren)	→	Single parent/guardian household with minor child(ren)

Conclusion

➢ Update will be live later this month!

➢ If you would like to see all the HUD HMIS Data changes, go to the HUD Exchange site and look for HUD HMIS Data Standards 2024.

➢ The HMIS team will provide more information about the changes next month after attending the HUD HMIS Webinar next week.
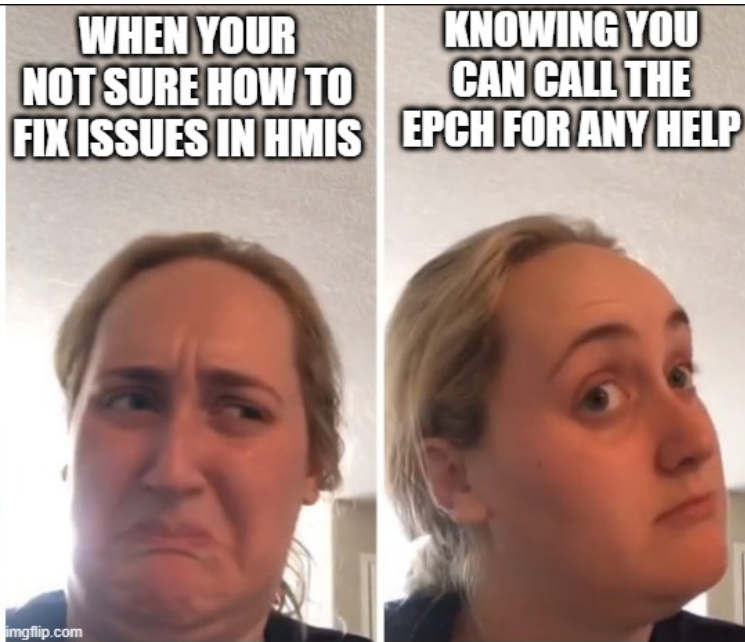
Any Questions?

EPCH HMIS "Eyes on the Fries!"

HMIS Zoom Lunch Meeting!

- **Open to anyone who needs help or has questions with HMIS!**
- **Zoom meeting will be from 11:30am-1:30pm**
- **Next meeting is on Friday 5/26/23!**
- **Bring your questions, concerns and lunch!**
- **Hosted by Denver Herald (HMIS Tech)**

Hope To See You There!

Thank you!

WHEN YOUR NOT SURE HOW TO FIX ISSUES IN HMIS

KNOWING YOU CAN CALL THE EPCH FOR ANY HELP

imgflip.com

EPCH Contact Information:

-Gary Gray-HMIS Senior Administrator

ggray.epch@elp.twcbc.com

-Denver Herald- HMIS Support Technician

dherald.epch@elp.twcbc.com

-EPCH Phone Number (Office Hours: M-F 8am-5pm)

(915) 843-2170

WE ARE HERE TO HELP!