What Will Be Covered?

- Clarity Feature Update – June 2023

- EP HMIS Report Card Update

- HMIS Data Collection Transition

- Conclusion/Questions

Clarity Update-June 2023

- June 2023 update will be live on June 20, 2023.

- Update includes an option to view/use the Client Privacy button.

New Update Coming Soon!

Clarity Human Services: June 2023 Feature Updates

Release Schedule:

- **All Training Sites:** Tuesday, June 6, 2023

- **All Production Sites:** Tuesday, June 20, 2023

Clarity Update-Client Privacy

- A new Privacy access permission controls the ability to view/use the Client Privacy icon.
- The user will see the Client Privacy shield icon when viewing a client's profile and can view/access its contents:
  - Setting a client as Public or Private.
  - The ability to turn the Consent Refused toggle on/off

- A clients profile should only become private if the user has created the profile AND client asks for their information to only be used by that one agency.
- If so, the profile will only be available to users within the agency that initially created the profile.

Report Card Update

- The EP HMIS Report Card is sent out to all agencies and their users to see the previous month's data for all Emergency Shelters, Transitional Housing, Permanent Supportive Housing, Rapid Re-Housing, Street Outreach and Coordinated Entry programs.
- We have now implemented graphs to help users and their agencies see their progress easier and can identify any issues within their data. We will start sending this out next month.
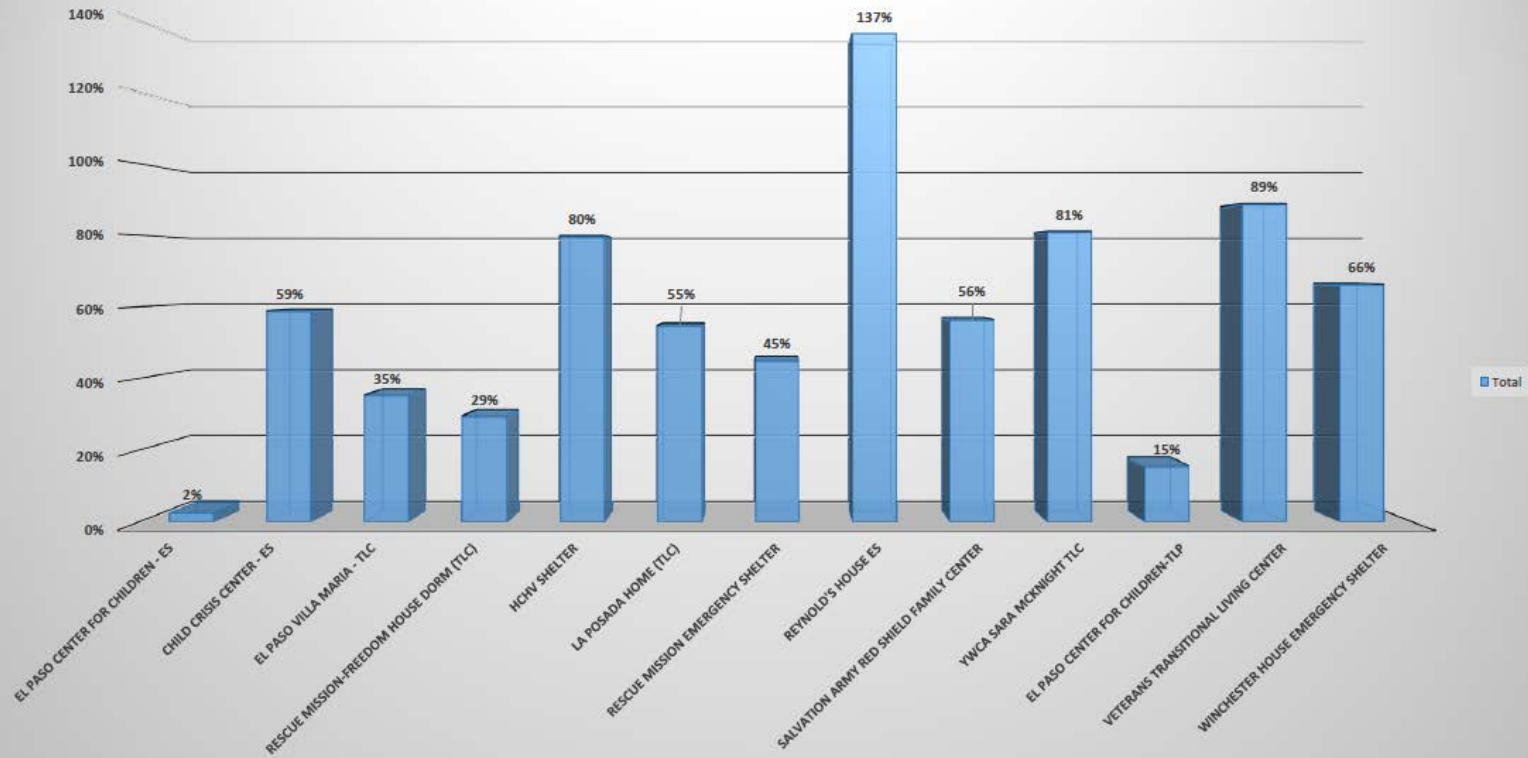

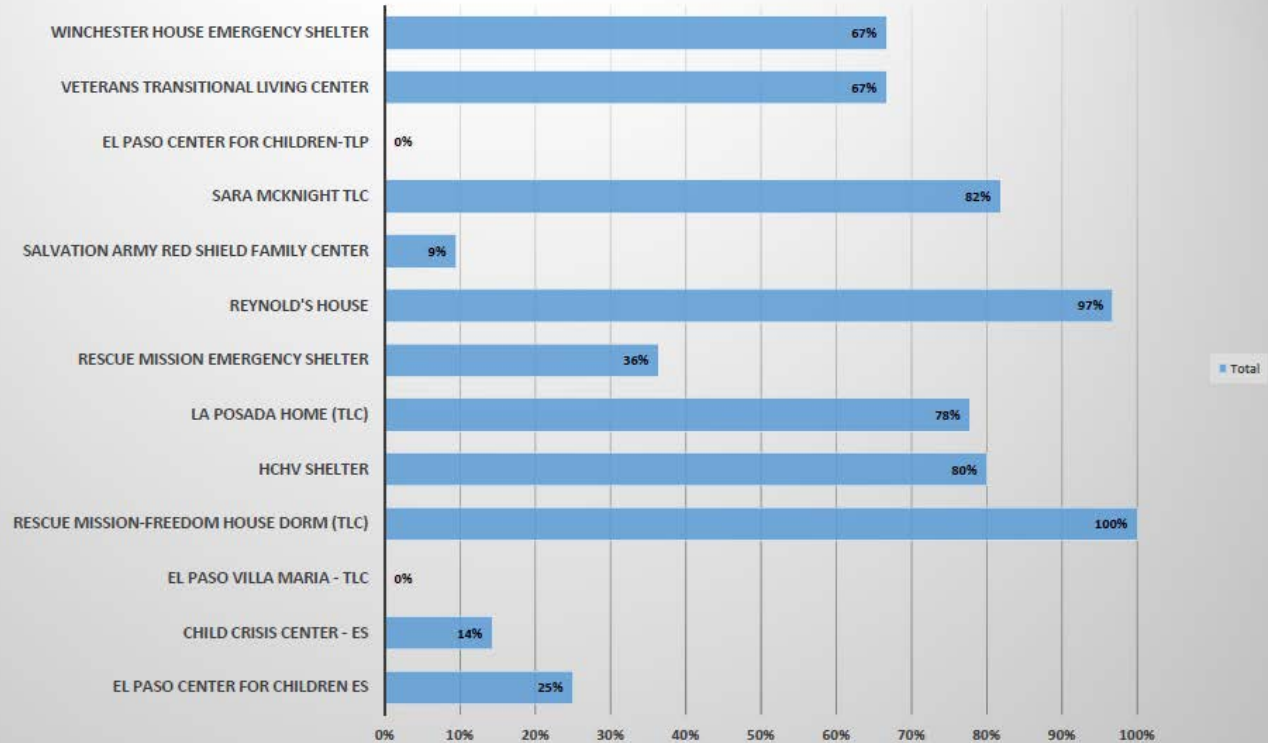El Paso Coalition for the Homeless

Agency Report Card-May 2023

Report Card – Graphs (ES & TH)

Bed Utilization Percentage for ES & TH Programs (May 2023)

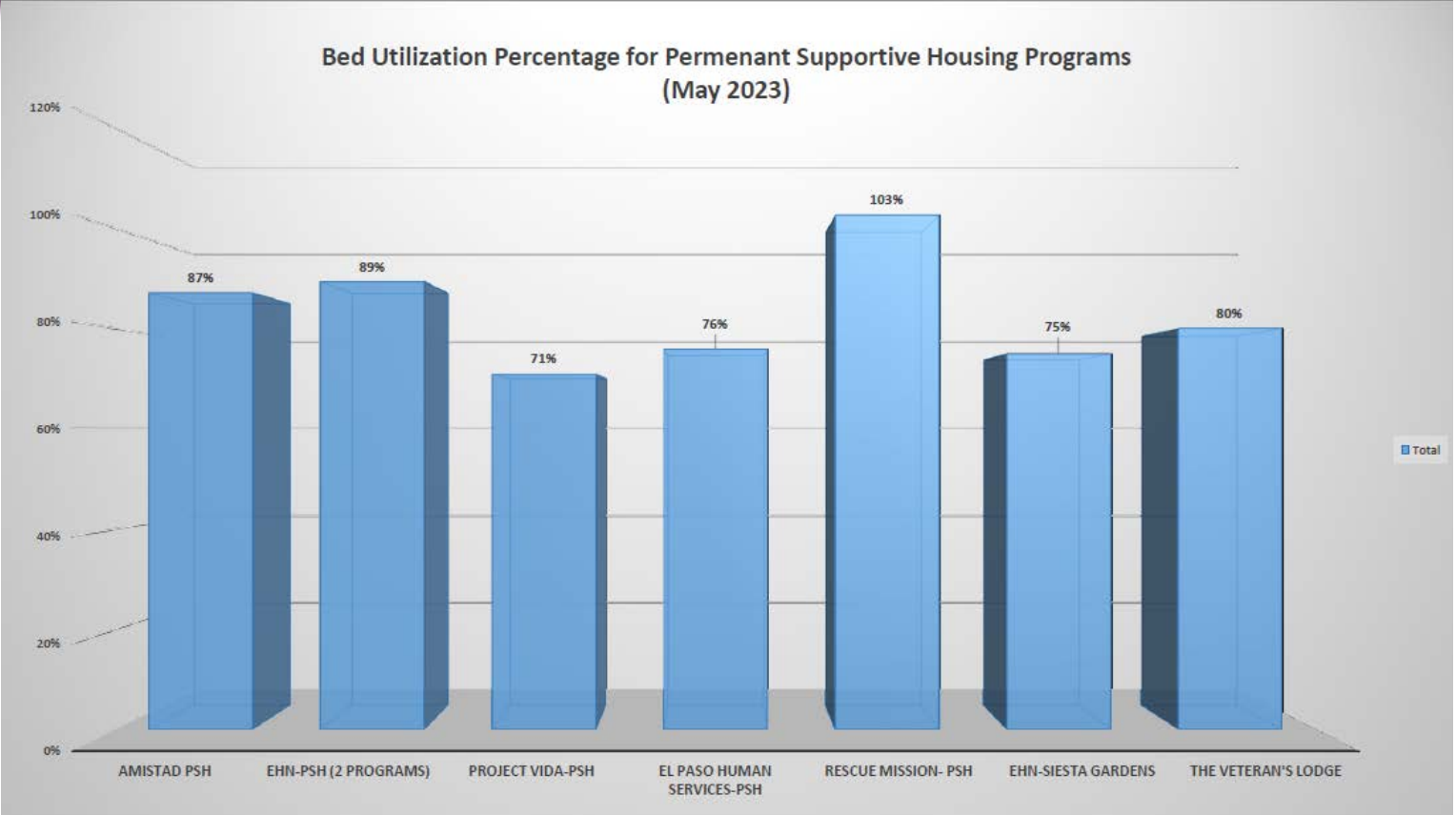| Program	Total
EL PASO CENTER FOR CHILDREN - ES	2%
CHILD CRISIS CENTER - ES	59%
EL PASO VILLA MARIA - TLC	35%
RESCUE MISSION-FREEDOM HOUSE DORM (TLC)	29%
HCHV SHELTER	80%
LA POSADA HOME (TLC)	55%
RESCUE MISSION EMERGENCY SHELTER	45%
REYNOLD'S HOUSE ES	137%
SALVATION ARMY RED SHIELD FAMILY CENTER	56%
YWCA SARA MCKNIGHT TLC	81%
EL PASO CENTER FOR CHILDREN-TLP	15%
VETERANS TRANSITIONAL LIVING CENTER	89%
WINCHESTER HOUSE EMERGENCY SHELTER	66%

Report Card – Graphs (ES & TH)

Percentage of clients that left ES/TH to Permenant Housing Destination (May 2023)

Facility	Total
WINCHESTER HOUSE EMERGENCY SHELTER	67%
VETERANS TRANSITIONAL LIVING CENTER	67%
EL PASO CENTER FOR CHILDREN-TLP	0%
SARA MCKNIGHT TLC	82%
SALVATION ARMY RED SHIELD FAMILY CENTER	9%
REYNOLD'S HOUSE	97%
RESCUE MISSION EMERGENCY SHELTER	36%
LA POSADA HOME (TLC)	78%
HCHV SHELTER	80%
RESCUE MISSION-FREEDOM HOUSE DORM (TLC)	100%
EL PASO VILLA MARIA - TLC	0%
CHILD CRISIS CENTER - ES	14%
EL PASO CENTER FOR CHILDREN ES	25%

Report Card – Graphs (PSH)

Bed Utilization Percentage for Permenant Supportive Housing Programs (May 2023)
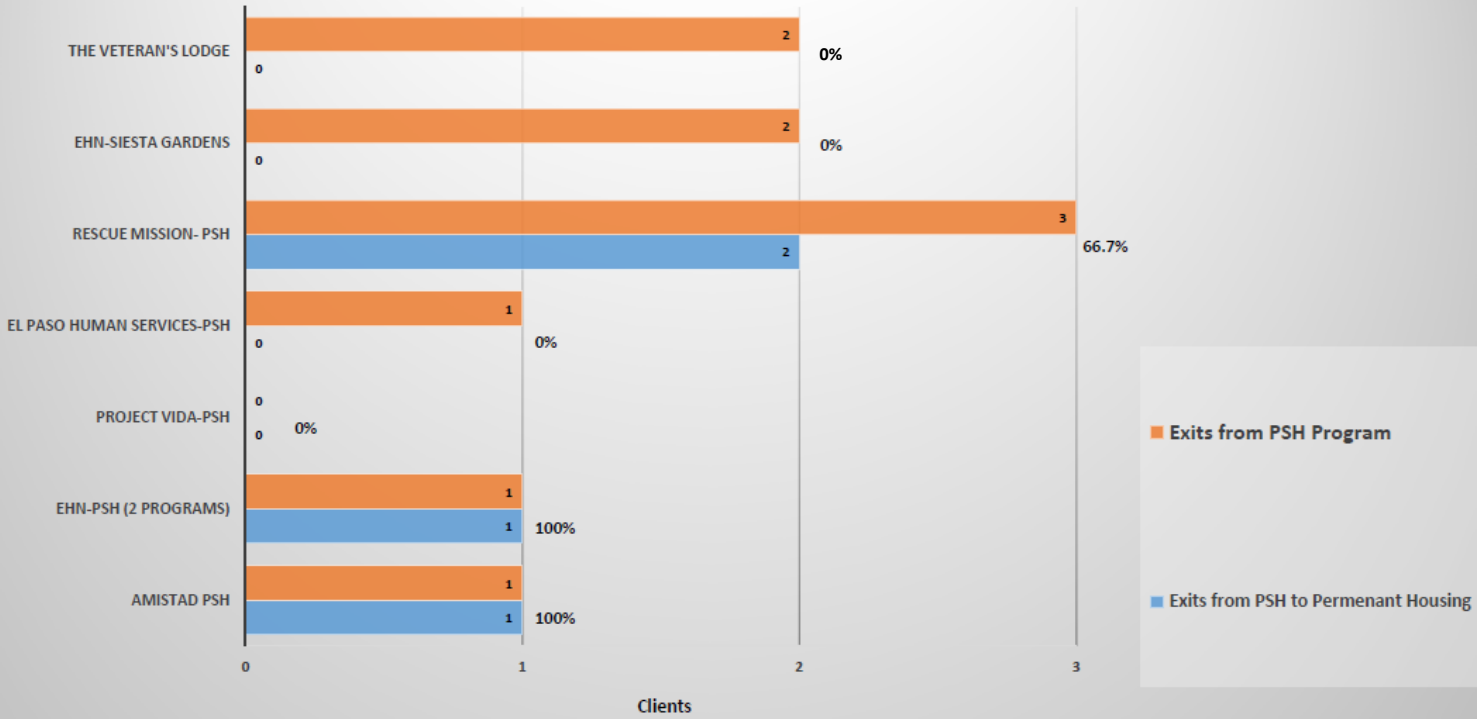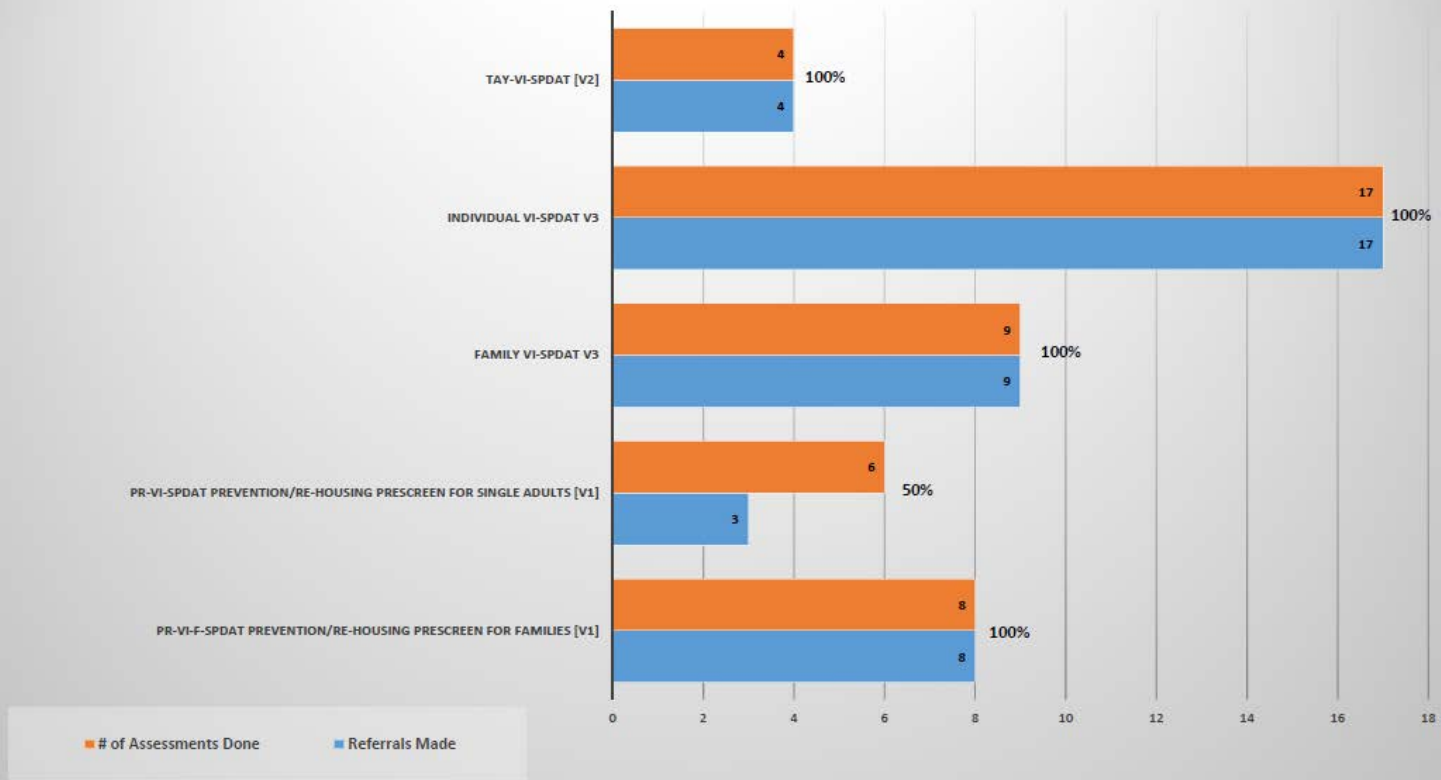
Report Card – Graphs (PSH)

Count of clients who were exited from PSH programs to Permenant Housing Destination (May 2023)

Report Card – Graphs (CE)

Coordinated Entry Assessments Completed to Referrals Made (May 2023)

HMIS Data Collection Transition

- The FY 2024 HMIS Data Standards have an effective date of October 1, 2023. In the FY 2024 Data Standards update, there were new data elements added (e.g., 2.09 Participation) and existing data elements retired (e.g., 4.19 CE Assessments). In order to retain as much previously collected data as possible, HUD provides HMIS and comparable database software vendors with mapping instructions to map data from the prior version of the HMIS Data Standards to the FY 2024 HMIS Data Standards version.

- In some cases where mapping existing data is not possible, HMIS System Administrators and/or HMIS end users may need to "back enter" data for active clients. In the context of this guidance, "active" means any client that is not exited from a project as of October 1, 2023. Back-data entry requirements are described below.

- Some back-data entry requirements will require HMIS end users/staff to have a conversation with the client to ensure that accurate data about the client are recorded in HMIS – including Race and Ethnicity, Gender, and Sexual Orientation (for CoC-Funded Permanent Supportive Housing). The first encounter with a client after October 1st may not be the most appropriate time to ask the client about updates to these data elements. While it is important to collect updated information, it is critical to ensure that this data is collected in an appropriate manner at the appropriate time using a person-centered approach.

Updated Data Elements

- Replaced "Client refused" with "Client prefers not to answer" in all elements
- 3.01 Name
  - Change data collection instructions to indicate "legal name" not required unless required by a funder
- 3.02 Social Security Number
  - Data collection instruction change for HUD CoC and ESG programs. Only last 4 digits required to be collected.
- 3.07 Veteran Status
  - Definition specifics taken out of Data Standards Manual – directed to VA Data Guide for current legal definition
- Health Insurance response "Veteran's Administration (VA) Medical Services" changed to "Veteran's Health Administration (VHA)"

Race & Ethnicity

- Race and ethnicity will now be joined together as one element.
- You will be able to choose one or multiple if needed.

Header	Instruction
Element Name	Race and Ethnicity
Field 1 & Responses	Race and Ethnicity (as many as are applicable)
1	American Indian, Alaska Native, or Indigenous
2	Asian or Asian American
3	Black, African American, or African
6	Hispanic/Latina/e/o
7	Middle Eastern or North African
4	Native Hawaiian or Pacific Islander
5	White
8	Client doesn't know
9	Client prefers not to answer
99	Data not collected
Field 2 & Response	Additional Race and Ethnicity Detail
	[Text]

New to the field:

- Hispanic/Latina/e/o: Latinx used by younger generation but now changed as Latine. (Neutrality)
- Middle Eastern or North African
- Additional Race & Ethnicity (User enters)

Gender

- The Gender section will update with specific genders as their own answer.
- You will still be able to manually enter an answer if one is not listed.

Header	Instruction
Element Name	Gender
Field 1 & Responses	Gender (as many as are applicable)
0	Woman (Girl, if child)
1	Man (Boy, if child)
2	Culturally Specific Identity (e.g., Two-Spirit)
5	Transgender
4	Non-Binary
6	Questioning
3	Different Identity
8	Client doesn't know
9	Client prefers not to answer
99	Data not collected
Dependent A – Dependent to Field 1 Response 3	If Different Identity, Please specify [Text]

Translation Assistance

- Translation Assistance will need to be captured for all HUD: CoC, ESG and HOPWA programs. This will only be captured for the Head of Household.

Field 1 & Response	Translation Assistance Needed
0	No
1	Yes
8	Client Doesn't Know
9	Client Prefers Not to Answer
99	Data Not Collected
Dependent A – Dependent to Field 1 response 1	Preferred Language(s)
1-20	See Appendix B
21	Different Preferred Language
8	Client Doesn't Know
9	Client Prefers Not to Answer
99	Data Not Collected
Dependent B – Dependent to Dependent A response 21	If Different Preferred Language, please specify [Text]
Element Type	Program Specific
Funder: Program-Component	HUD: CoC – Collection required for all components HUD: ESG – Collection required for all components HUD: HOPWA – Collection required for all components
Project Type Applicability	All Project Types
Data Collected About	Head of Household
Collection Point	Project Start

We will be able to choose up to 20 languages for this section.

If one isn't listed, you can also manually enter it under "Different Preferred Language".

Sexual Orientation

- Sexual Orientation will need to be captured including HUD: CoC PSH programs. This will only be captured for the Head of Household at project start.

R3 Sexual Orientation

Header	Instruction
Element Name	Sexual Orientation
Field 1 & Responses	Sexual Orientation
1	Heterosexual
2	Gay
3	Lesbian
4	Bisexual
5	Questioning/Unsure
6	Other
8	Client doesn't know
9	Client prefers not to answer
99	Data not collected
Dependent A – Dependent to Response 6	If other, please describe ([text])

VA Element Changes

- Space Force will be added as a branch of Military
- "Extended Shallow Subsidy" will now change to "Shallow Subsidy".

Header	Instruction
Element Name	Financial Assistance – SSVF
Field 1 & Response	Start Date of Financial Assistance [date field]
Field 2 & Response	Financial Assistance Amount (amount)
Field 3 & Responses	Financial Assistance Type
1	Rental assistance
4	Utility fee payment assistance
2	Security deposit
3	Utility deposit
5	Moving costs
8	Transportation services: tokens/vouchers
9	Transportation services : vehicle repair/maintenance
10	Child Care
12	General housing stability assistance
14	Emergency housing assistance
15	Shallow Subsidy Financial Assistance
16	Food assistance
17	Landlord Incentive
18	Client Incentive
Field 4 & Response	End Date of Financial Assistance [date field]

- There is now going to be a start and end date on this particular element.
- A couple of options added, the "landlord incentive" and "client incentive".
- Percentage of AMI now has more Categories.

Household Income as a Percentage of AMI
30% or less
31% to 50%
51% to 80%
81% or greater

Conclusion

➢ June update will be live later this month!

➢ The EP HMIS Report Card will be sent out with the new graphs and graphs will be updated every month.

➢ Keep in mind, Bitfocus will make the necessary changes to HMIS for the October 1st update. Keep an eye out for any questions not answered that need to be updated.
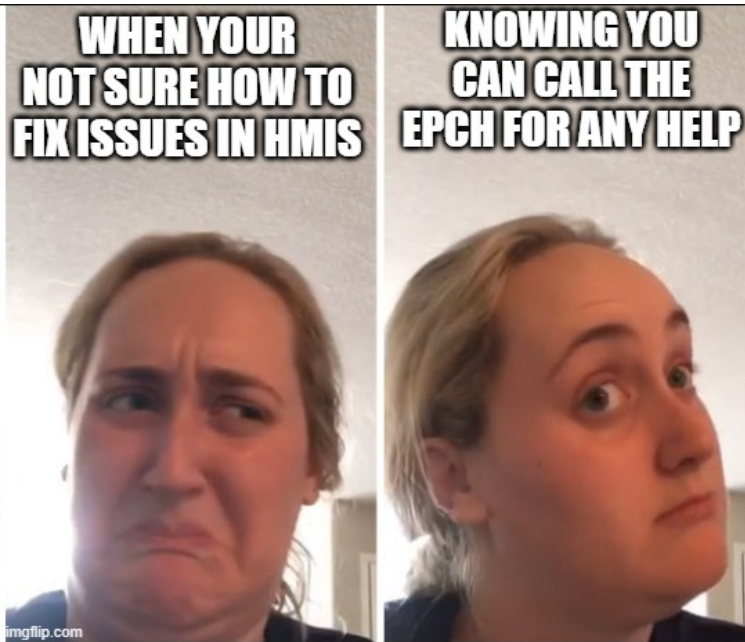
Any Questions?

EPCH HMIS "Eyes on the Fries!"

HMIS Zoom Lunch Meeting!

- **Open to anyone who needs help or has questions with HMIS!**
- **Zoom meeting will be from 11:30am-1:30pm**
- **Next meeting is on Friday 6/30/23!**
- **Bring your questions, concerns and lunch!**
- **Hosted by Denver Herald (HMIS Tech)**

Hope To See You There!

Thank you!

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(915) 843-2170

WE ARE HERE TO HELP!